

Why upgrade to Version 5?



The roll out of **JCAD LACHS version 5** will begin in winter 2016. LACHS has undergone a major platform restructure and now offers a host of additional valuable features that will improve your claims handling efficiency.

✓ Reducing your claims costs & volumes further still

The enhancements that LACHS 5 provides will offer greater efficiencies to the claims handling process. Management reporting and analysis has been designed to provide greater insight into your claims with interactive dashboards and dynamic reporting; choose between a selection of charts and data layouts to receive the data that you want in the format you need.

✓ Increasing productivity in the Insurance Team

With the use of document previewers, enhanced email and document importers, interactive dashboards and many other new features, the increased efficiency of processing claim information and workflow tasks will in turn increase the productivity of the Insurance Team.

✓ Advanced Searching and the processing of Freedom of Information Requests

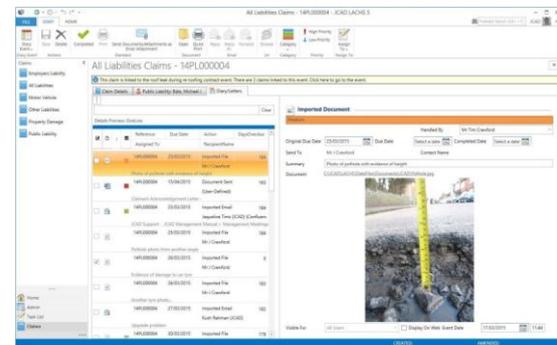
Save time by utilising system wide free-form text searches, saved selection filters and configurable field views. Reduce time spent on data collation for FOI requests by pre-defining common searches and result outputs.

✓ Bring email integration to the heart of the claims process

Whether you're using internal email servers, Microsoft Exchange 365, Gmail or any other provider you can quickly process emails through LACHS 5. Intelligent email scanning will automatically link emails to claims, policies, organisations and contacts. HTML email previewers allows for quick information review and response.

✓ Fresh, Clean User Experience

Easy to use, intuitive navigation and a fresh clean interface, whilst maintaining the familiarity of the LACHS design, makes for a quick and simple upgrade path for the Insurance Team.



If you would like any further information or would like to have a demonstration then please contact us:

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“Having previewed LACHS 5, I am excited for the Tri-Borough to take up this upgrade due to numerous useful enhancements it will provide. In particular, the improved claims task list and further options for importing/assigning emails to claims will greatly benefit our day to day claims handling and we look forward to having greater options for creating and re-running our own bespoke reports, rather than relying on built-in example reports.”

Neil Walker, London Tri-Borough

New Application Features

- Platform: C#.NET 4 Framework - MVVM, Prism, Entity Framework, Windows Presentation Framework
- Interactive Management Dashboards
- Graphical analysis and interactive filtering
- Master policy administration
- Claims Portal integration
- Claimant custom fields and more custom fields
- Improved organisational structure
- Greater number of custom fields – available in claims, asset register, claimants, motor and contents

Quickly perform daily tasks

- New up to date interface
- Bulk email imports
- Easy access to actions through modern ribbon bars
- Floating Editor – look at emails while working on a claim
- Documents can be previewed from the diary function and task list
- Improved integration with Outlook and web email systems. HTML email templates include email signatures, colours and fonts etc.
- Previous estimate entries are retained in the form when new ones are added
- Open multiple find results windows

Greater link between searches and reports

- Free-text system wide searches
- Common system wide search filters shared between
 - Dashboard filters
 - Find filters
 - Reports filters
- Interactive grids, user-defined views and data exports
- New set of reporting layouts and charting options
- Link from SAP Crystal Report directly to a claim